



RELAY NETWORKING REQUIREMENTS

The Array Relay BACnet gateway requires an internet connection to communicate with cloud services in order to operate. Ensure that the Array Relay's ETH1 ethernet port has network access to the following services:

Host	Ports
a150xit2g5xlp-ats.iot.us-east-1.amazonaws.com	TCP 443, 8883 (https/mqtts)
arrayviewpoint.fellowes.com	TCP 443 (https)
api.cremini.peridio.com	TCP 443 (https)
device.cremini.peridio.com	TCP 443 (https)
devices.nervescloud.com	TCP 443 (https)
0.pool.ntp.org	UDP 123 (ntp)
1.pool.ntp.org	UDP 123 (ntp)
2.pool.ntp.org	UDP 123 (ntp)
3.pool.ntp.org	UDP 123 (ntp)
1.1.1.1	TCP/UDP 53 (dns)
1.0.0.1	TCP/UDP 53 (dns)

For Customer Service and Support:

United States: 1-800-477-7940

Canada: 1-800-665-4339

Mexico: 001-800-514-9057